

To: Ideal Medical Practices
 From: Faculty
 Re: Fall Schedule and Information

1. The IdealMedicalPractices.org website has been revised to include:
 - o a new discussion of IMP work just published in the Joint Commission Journal (Attached)
 - o the new phone-in schedule for Fall, 2008 and Early Winter, 2009 (Attached)
 - o an analysis of the curriculum (to date) (Attached)

2. We will soon update the curriculum for the fall. For those of you who are new, you should make sure the you have your "IP0xxx" number and password¹ to customize HowsYourHealth² and stay tuned for notices so that you can participate on the curriculum³. NOTE: HowsYourHealth.org will have a number of new customization options in September including a registry for you and a personal health record for your patients.

VETERANS. For all cohorts that have worked with us from 2006-June, 2008, the focus of the work will be on reviewing HYH data with a special emphasis on planning care (with the new registry function) and improving efficiency. As the fall progresses, a subgroup will be reporting on their work "de-fragmenting care" and managing specialist referral and follow-up.

NEW IMPS. The New Cohort will follow the general outline of the curriculum outline in the Toolchest to be found under the "lightbulb" of the second page of IdealMedicalPractices.org.

REMEMBER: IF YOU STARTED WORKING ON IMP DURING 2006-2008 BUT FEEL THAT YOU ARE "BEHIND", WE RECOMMEND REJOINING WITH THE "NEW IMP" COHORT. IF YOU ARE USING HOWSYOURHEALTH.ORG REGULARLY, YOU SHOULD BE ABLE TO JOIN THE VETERANS.

Phone Schedule

NEW IMPS		VETERANS	
Tuesdays, 12 EST and 3 EST 1 800 501 8979 - 6530860		Wednesdays, 12EST and 3EST 1 800 501 8979 - 6530860	
9/23	Patient at Center: Pyramid, HYH	9/10*	Review IMP Analyses: Curriculum, Comparisons, HYH Stats. New HYH registry and PHR use.
10/14*	Review	10/8	TBN Issue
11/4	Patient at Center: Problem Solving/Planning	11/12*	Defragmentation/Specialist Workgroup Report and Discussion #1
12/2	Access and Efficiency	12/10*	TBN Issue
1/6*	Defragmentation/Specialist #1	1/14	Defragmentation/Specialist Workgroup Report and Discussion #2
	THEREAFTER MERGE VETERANS	2/11*	TBN Issue

* IMP Faculty calls will follow the group calls on the days designated. Any IMP can attend.

¹ Obtain IP0xxx username and password by registering: www.idealmedicalhome.org/register

² Instructions on customizing HowsYourHealth are found starting on the second page of the document [baseline survey.pdf](#) link from www.IdealMedicalPractices.org

³ Two ways to stay connected: 1: Check www.IdealMedicalPractices.org page to review upcoming conference calls, look into the toolchest to review podcasts of curriculum. 2: Those who participate in conference calls, send in baseline data, and start using HowsYourHealth will be invited to join the IMPListserv – the basic communication vehicle for our work.

IMP Method and Curriculum Evaluation

As the usage of HYH increased during this period, the IMP method and curriculum evolved in response to the practices that tested it. From 18 practices that had the most experience with the new, method and curriculum, we obtained the following evaluation. (10 is the highest score possible)

- Faculty expertise and assistance (9.7)
- Conference calls for sharing and learning (8.2)
- The IMP list-serve for sharing with others (8.1)
- The components of the curriculum (7.9) [See below for specifics]
- The IdealMedicalPractices.org Website (7.4)
- The feedback and reports (6.7)

Overall, the respondents ranked the effectiveness of the IMP method for practice improvement as 7.9 and its efficiency as 7.8.

The majority of respondents had experienced most specific curriculum components and ranked them as follows. (Table One)

Table One

Experience By Respondents	Rank order of Curriculum Tools	Rank order of Curriculum Information
High (70+ percent have used/recalled)	Problem Solving (8.5)	Advanced Access (8.4)
	HowsYourHealth (8.0)	“The Pyramid” (7.5)
	Staff survey (7.0)	
	Overhead Survey (7.0)	
	C.A.R.E. Vital Signs (6.5)	
Not High (Fewer than 70% used/recalled)	Know Your Processes (7.6)	Defragmentation (8.6)
	Specialty Referral Process (7.4)	Resource Planning (7.0)
	Phone Coach for Confidence (5.4)	Managing Standard Problems (6.7)

In summary, the IMP method and curriculum seems to be evolving to meet the needs of practices. We will be convening a workgroup of practices to update the curriculum based on this experience and the evaluations.